

AESTHETICS NORTH

Promotions and Gift Card Terms and Conditions

These Promotions and Gift Card Terms and Conditions are supplemented by our Terms and Conditions of Website Use, our Privacy Policy and they are binding upon you.

1. Definitions

- 1.1. "Website" means www.aestheticsnorth.co.uk
- 1.2. "you" means the individual purchasing the services or goods
- 1.3. "we/us" means Aesthetics North Ltd
- 1.4. "Gift Card" Physical card with the phrase Gift Card printed across it
- 1.5. "Clinic" Our clinic on 166 Washway Road, Sale, M33 6RH
- 1.6. "voucher/web-voucher"
- 1.7. "Promotion" a discount or competition offered by Aesthetics North Ltd and redeemable against a qualifying services or goods
- 1.8. "Participant" a person who has entered the competition
- 1.9. "Prize" the goods or services detailed in the competition which a participant is eligible to win
- 1.10. "Winner" is the person who has met the criteria for the competition and chosen by Aesthetics North Ltd as recipient of the prize

2. Gift Cards

- 2.1. You can redeem the Aesthetics North Ltd gift card against services or goods in the clinic, online or over the phone as part or full payment
- 2.2. You cannot use a gift card to discharge indebtedness in respect of an account that is owed
- 2.3. Please protect your card and treat it as cash; we cannot replace lost, stolen or damaged cards. Gift cards can be purchased with a minimum value of £25. Gift cards have a maximum value of £500
- 2.4. If a purchase exceeds the redeemer's Gift Card balance, the remaining amount must be paid with another payment method
- 2.5. In order to be valid a gift card must have a clearly identified retail amount and must be countersigned (evidencing proof of sale) by a director of Aesthetics North Ltd
- 2.6. The gift card will expire 12 months from purchase or last use
- 2.7. Gift cards cannot be exchanged for cash. We do not give change or refunds on gift cards
- 2.8. If you are using a gift card and the total value is less than the value of the card, any balance will be transferred to another card (or may be held against an account) and may be applied to future purchases, provided that the card has not expired.

- 2.9. If you return an item bought in Clinic using a gift card we will refund the amount to a gift card. You can also return the item in Clinic. This does not affect your statutory rights
- 3.10. We reserve the right to refuse to accept a gift card which we deem to be tampered with, duplicated or which otherwise is suspected to be affected by fraud.
- 2.11. We reserve the right to amend the gift card terms and conditions from time to time, where we consider it reasonable and necessary to do so

3. Discount Vouchers and promotions

- 3.1. From time to time on we will run promotions. This may be in the form of competitions, discount vouchers, or discount codes
- 3.2. Only one promotion can be used per order. A promotion may not be used in combination with other promotions
- 3.3. Treatments that require prescription are exempt from any voucher or promotional offer. Vouchers cannot be redeemed against prescription-only treatment
- 3.4. All promotions are subject to availability and (if applicable) stock. We reserve the right to end a promotion at any time
- 3.5. We shall not be liable for any financial loss arising out of the refusal, cancellation or withdrawal of any promotion or any failure or inability of a customer to take advantage of a promotion for any reason
- 3.6. From time to time we may send you electronic vouchers or offers. Web vouchers are subject to these Terms and Conditions and any terms and conditions notified to you at the time of issuance of the voucher
- 3.7. Unless expressly stated at the time of issue, each voucher will be valid for use by the recipient of the voucher and by such recipient only once and may not be used in conjunction with any other promotion
- 3.8. In accordance with guidelines from HM Revenue and Customs, a voucher is treated as cash, therefore VAT is due on the full value of an order and you will be required to pay VAT on the full value of the order, unless otherwise stated in any terms accompanying the voucher
- 3.9. Excluded goods and services will not count towards any qualifying conditions for offers and will not benefit from any promotional discount

- 3.10. No voucher may be copied, reproduced, distributed, or published directly or indirectly in any form or by any means for use by an entity other than the original recipient, without our prior written permission
 - 3.11. Web-vouchers distributed or circulated without the written approval of Aesthetics North Ltd, for example on an Internet message board or on a "bargains" website, are not valid for use and may be refused or cancelled
 - 3.12. When you use a voucher or web-voucher you warrant to us that you are the duly authorised recipient of the voucher and that you are using it in good faith
 - 3.13. If you redeem, attempt to redeem or encourage the redemption of a voucher to obtain discounts to which you or a third party are not entitled you may be committing a civil or criminal offence
 - 3.14. If we reasonably believe that any voucher is being used unlawfully or illegally we may reject or cancel any voucher and you agree that you will have no claim against us in respect of any rejection or cancellation. We reserve the right to take any further action it deems appropriate in such instances
 - 3.15. Vouchers are only redeemable in via sales made in person at our clinic
 - 3.16. Supplementary charges such as delivery or postage & packing shall not be discounted unless specifically stated in the promotion description
 - 3.17. Refunds for goods purchased under a promotional offer will be based on the terms of the promotional price. Your statutory rights are not affected
- 4.6. Winners of the competition will be notified by email as soon as reasonably practicable after the competition has ended. Prizes must be collected in the Clinic
 - 4.7. Winners of the competitions may be displayed on the website or our social media channels. Entering the competition and acceptance of the prize consents to this use
 - 4.8. Competitions may be subject to additional rules. If so, these additional rules will be listed on the relevant competition entry page and form part of this agreement
 - 4.9. By registration on entry to the competition, Participants indicate that they have accepted these Terms and Conditions
 - 4.10. We accept no responsibility or liability for loss to any person or property relating to the award of any Prize save for death or personal injury caused by our negligence for which our liability is unlimited
 - 4.11. We reserve the right to cancel the award of the Prize at its sole discretion without prior notice if the Prize cannot be delivered to the postal address indicated by the Winner and is returned to us. Should we cancel a win for the above reason or otherwise in our sole discretion no form of compensation will be offered to the Winner.
 - 4.12. We will not be liable for any malfunction or event beyond our reasonable control which prevents entry to the competition or fulfilment of the prize. By participating in the competition Participants agree to this condition.
 - 4.13. We will not be liable for any loss or damage to property whether material, financial or other which may occur when taking part in the competition.

4. Competitions

- 4.1. From time to time we run free to enter prize competitions in the Clinic, on the Website or through our online social media channels
- 4.2. Competitions are open to residents of the United Kingdom. All participants must be aged 18 or over ("Participants"). In consideration of us making the Competitions available to you, you agree to be bound by these Promotions Terms and Conditions
- 4.3. Employees, workers or self employed contractors associated with Aesthetics North Ltd, its subsidiaries or affiliated entities and their immediate family members are not eligible to enter prize competitions
- 4.4. All competitions will state the opening date and time and the closing date and time and the competition will only be open for that term. All Participants will be asked to submit their name, telephone number, address and email address. This information will be used to notify the winner and deliver any prize Your personal information will be processed in accordance with our Privacy Policy
- 4.5. Our decision on the winner is final and no correspondence will be entered into. The Winner will receive the prize detailed on the competition (the "Prize"). The Prize is non-transferable. There is no cash or other alternative. We reserve the right to substitute a Prize of like value in the event that the awarded Prize is unavailable for any reason whatsoever

5. Governing Law and jurisdiction

- 5.1. These conditions are governed by and construed in accordance with the laws of England and Wales. You agree, as we do, to submit to the non-exclusive jurisdiction of the English courts.

6. General

- 6.1. We're not liable if we fail to comply with these terms and conditions because of circumstances beyond our reasonable control
- 6.2. We might decide not to exercise or enforce any right available to us under these terms and conditions. We can always decide to exercise or enforce that right at a later date
- 6.3. Doing this once will not mean we automatically waive the right on any other occasion
- 6.4. If any of these terms and conditions are held to be invalid, unenforceable or illegal for any reason, the remaining terms and conditions will still apply